

International Mail Rate Schedule

As of October 1, 2023

- ✓ **Effective March 1st, 2024, postal items containing dutiable articles to all countries/territories will no longer be accepted with handwritten labels. Please use the International Mail My Page Service.**

When sending international mail containing goods and other items, the Universal Postal Convention requires that Electronic Advance Data (EAD), which digitizes the sender's and recipient's name and address and content information, be sent to the customs authorities of the destination country/territory in advance in order to improve security and customs clearance efficiency.

Since EAD cannot be sent with handwritten labels, please use the International Mail My Page Service, a free web-based shipping tool.

International Mail My Page Service

What is International Mail My Page Service? 🔍

https://www.post.japanpost.jp/intmypage/whatsmypage_en.html



- ✓ **When sending postal items to some European countries/territories, it is recommended that you transmit HS codes or sub-codes of goods.**

Effective September 22nd, 2023, when sending international mail containing goods to some European countries/territories as well as other countries/territories, it is recommended that you transmit HS codes or sub-codes of goods as EAD. If no code or the wrong code is transmitted, there is a risk that the postal item may be delayed in clearing customs or returned to the sender, or the addressee may have to pay excessive duties based on a decision by destination Customs. For more details, please check here.

*The HS code is used for classifying exported and imported products.

Sending HS Codes for mail to European countries

EAD HS codes 🔍

https://www.post.japanpost.jp/int/ead/europe_en.html



- ✓ **Effective October 1st, 2023, zones for regular mail changed to five zones to match those for parcels and EMS items.**

Until Sep.30, 2023			
Zone1	Zone2	Zone3	Zone4
Asia	Oceania Canada Central America Middle East Europe	South America Africa	U.S. (including Guam and other U.S. territories)

Effective Oct.1, 2023				
Zone1	Zone2	Zone3	Zone4	Zone5
China South Korea Taiwan	Asia (excluding China, South Korea, Taiwan)	Oceania Canada Mexico Middle East Europe	U.S. (including Guam and other U.S. territories)	Central and South America (excluding Mexico) Africa

- ✓ **Delivery may not be possible depending on the destination country/territory. Please check in advance.**

Depending on the destination country/territory or mailing method, there may be a suspension of service or delay in delivery. In addition, conditions such as prohibited import items and mail size vary depending on the destination country/territory. Please check the "Latest Information on Suspension of Service, Delivery Delays, etc." and "Information by Country/Territory for International Mail" before shipment.

Check here for the Latest Information on Suspension of Service, Delivery Delays, etc.

Check whether international mail is accepted in the destination country. 🔍

https://www.post.japanpost.jp/int/information/overview_en.html



- ✓ **If this is your first time to send a package overseas, please check here.**

Beginner's guide for sending packages overseas

First time for sending international mail 🔍

https://www.post.japanpost.jp/int/howto/index_en.html



EMS is the fastest international mail service for sending up to 30 kg of documents and goods to over 120 countries/territories worldwide.

¥ Rate table

(Yen)

Zone	Zone 1		Zone 2			Zone 3			Zone 4			Zone 5
	Countries/ territories	China South Korea Taiwan	Asia (excluding China, South Korea, Taiwan)		Oceania, Canada, Mexico, Middle East, Europe			U.S. (including Guam and other U.S. territories)			Central and South America (excluding Mexico) Africa	
Weight (Up to)				Rates	Extra charges (6/1/22~)	Total	Rates	Extra charges (6/1/22~)	Total			
~500g	1,450	1,900	2,900	250	3,150	3,500	400	3,900	3,600			
~600g	1,600	2,150	3,100	300	3,400	3,700	480	4,180	3,900			
~700g	1,750	2,400	3,300	350	3,650	3,900	560	4,460	4,200			
~800g	1,900	2,650	3,500	400	3,900	4,100	640	4,740	4,500			
~900g	2,050	2,900	3,700	450	4,150	4,300	720	5,020	4,800			
~1.0kg	2,200	3,150	3,900	500	4,400	4,500	800	5,300	5,100			
~1.25kg	2,500	3,500	4,350	650	5,000	4,950	1,040	5,990	5,850			
~1.5kg	2,800	3,850	4,800	750	5,550	5,400	1,200	6,600	6,600			
~1.75kg	3,100	4,200	5,250	900	6,150	5,850	1,440	7,290	7,350			
~2.0kg	3,400	4,550	5,700	1,000	6,700	6,300	1,600	7,900	8,100			
~2.5kg	3,900	5,150	6,500	1,250	7,750	7,100	2,000	9,100	9,600			
~3.0kg	4,400	5,750	7,300	1,500	8,800	7,900	2,400	10,300	11,100			
~3.5kg	4,900	6,350	8,100	1,750	9,850	8,700	2,800	11,500	12,600			
~4.0kg	5,400	6,950	8,900	2,000	10,900	9,500	3,200	12,700	14,100			
~4.5kg	5,900	7,550	9,700	2,250	11,950	10,300	3,600	13,900	15,600			
~5.0kg	6,400	8,150	10,500	2,500	13,000	11,100	4,000	15,100	17,100			
~5.5kg	6,900	8,750	11,300	2,750	14,050	11,900	4,400	16,300	18,600			
~6kg	7,400	9,350	12,100	3,000	15,100	12,700	4,800	17,500	20,100			
~7kg	8,200	10,350	13,700	3,500	17,200	14,300	5,600	19,900	22,500			
~8kg	9,000	11,350	15,300	4,000	19,300	15,900	6,400	22,300	24,900			
~9kg	9,800	12,350	16,900	4,500	21,400	17,500	7,200	24,700	27,300			
~10kg	10,600	13,350	18,500	5,000	23,500	19,100	8,000	27,100	29,700			
~11kg	11,400	14,350	20,100	5,500	25,600	20,700	8,800	29,500	32,100			
~12kg	12,200	15,350	21,700	6,000	27,700	22,300	9,600	31,900	34,500			
~13kg	13,000	16,350	23,300	6,500	29,800	23,900	10,400	34,300	36,900			
~14kg	13,800	17,350	24,900	7,000	31,900	25,500	11,200	36,700	39,300			
~15kg	14,600	18,350	26,500	7,500	34,000	27,100	12,000	39,100	41,700			
~16kg	15,400	19,350	28,100	8,000	36,100	28,700	12,800	41,500	44,100			
~17kg	16,200	20,350	29,700	8,500	38,200	30,300	13,600	43,900	46,500			
~18kg	17,000	21,350	31,300	9,000	40,300	31,900	14,400	46,300	48,900			
~19kg	17,800	22,350	32,900	9,500	42,400	33,500	15,200	48,700	51,300			
~20kg	18,600	23,350	34,500	10,000	44,500	35,100	16,000	51,100	53,700			
~21kg	19,400	24,350	36,100	10,500	46,600	36,700	16,800	53,500	56,100			
~22kg	20,200	25,350	37,700	11,000	48,700	38,300	17,600	55,900	58,500			
~23kg	21,000	26,350	39,300	11,500	50,800	39,900	18,400	58,300	60,900			
~24kg	21,800	27,350	40,900	12,000	52,900	41,500	19,200	60,700	63,300			
~25kg	22,600	28,350	42,500	12,500	55,000	43,100	20,000	63,100	65,700			
~26kg	23,400	29,350	44,100	13,000	57,100	44,700	20,800	65,500	68,100			
~27kg	24,200	30,350	45,700	13,500	59,200	46,300	21,600	67,900	70,500			
~28kg	25,000	31,350	47,300	14,000	61,300	47,900	22,400	70,300	72,900			
~29kg	25,800	32,350	48,900	14,500	63,400	49,500	23,200	72,700	75,300			
~30kg	26,600	33,350	50,500	15,000	65,500	51,100	24,000	75,100	77,700			

List of countries/territories providing EMS service

The service area is limited in some countries/territories.

Zone 1
China, South Korea, Taiwan
China / Republic of Korea / Taiwan
Zone 2
Asia(excluding China, South Korea, Taiwan)
India / Indonesia / Cambodia / Singapore / Sri Lanka / Thailand / Nepal / Pakistan / Bangladesh / Philippines / Bhutan / Brunei / Vietnam / Hong Kong / Macao / Malaysia / Myanmar / Maldives / Mongolia / Laos
Zone 3
Oceania, Canada, Mexico, Middle East, Europe
[Oceania]
Australia / Cook Islands / Solomon / New Caledonia / New Zealand / Papua New Guinea / Fiji
[North America (excluding the U.S.)]
Canada / St. Pierre and Miquelon / Mexico
[Middle East]
United Arab Emirates / Israel / Iraq / Iran / Oman / Qatar / Kuwait / Saudi Arabia / Syria / Turkey / Bahrain / Jordan / Lebanon
[Europe]
Iceland / Ireland / Azerbaijan / Andorra / Italy / Ukraine / Great Britain / Estonia / Austria / Netherlands / Guernsey / North Macedonia / Cyprus / Greece / Croatia / San Marino / Jersey / Switzerland / Sweden / Spain / Slovakia / Slovenia / Czech Republic / Denmark / Germany / Norway / Hungary / Finland / France / Bulgaria / Belarus / Belgium / Poland / Portugal / Malta / Monaco / Latvia / Lithuania / Liechtenstein / Romania / Luxembourg / Russian Federation
Zone 4
U.S. (including Guam and other U.S. territories)
United States of America / Guam / Saipan
Zone 5
Central and South America(excluding Mexico), Africa
[Central and South America]
Argentina / Uruguay / Ecuador / El Salvador / Guadeloupe / Cuba / Costa Rica / Colombia / Jamaica / Chile / Trinidad and Tobago / Panama / Paraguay / Barbados / French Guiana / Brazil / Venezuela / Peru / Honduras / Martinique
[Africa]
Algeria / Uganda / Egypt / Ethiopia / Ghana / Gabon / Kenya / Ivory Coast / Sierra Leone / Djibouti / Zimbabwe / Sudan / Senegal / Tanzania (United Rep.) / Tunisia / Togo / Nigeria / Botswana / Madagascar / South Africa / Mauritius / Morocco / Rwanda / Reunion

Size and weight limits

- Maximum length = 1.5m or less
- Maximum length + Circumference = 3m or less
- Weight = 30kg or less

*Allowable sizes and weights may vary depending on the destination country/territory.

Damage compensation

If an EMS item is damaged or the contents are partly missing during delivery, compensation up to a maximum of 2 million yen is paid for the actual loss.

Compensation for content valued under 20,000 JPY is free of charge. The compensation amount can be increased by paying an extra fee of 50 JPY for each 20,000 JPY. The upper limit on compensation is 2,000,000 JPY. Please indicate on the required form your desired compensation from the table that corresponds to the value of your EMS item.

Valuables that cannot be sent

- Coins, bank notes, paper money
- Securities of any kind payable to the bearer, traveler's checks
- Processed or unprocessed platinum, gold or silver, precious stones and other valuables

Discount services

Discount Rate per Submission (Submission at one time)

Total number of shipments per submission (More than)	10~	50~	100~
Discount Rate	10%	13%	15%

[Discount Requirements]

- Applies to payment of postage other than by affixing postage stamps (only those paid in cash), payment of postage by the use of a franking machine, or post-payment of postage.

Discount Rate per Month

Total number of shipments per submission (More than)	50~	100~	300~	500~	1,000~	5,000~
Discount Rate	10%	15%	18%	20%	22%	23%

[Discount Requirements]

- Limited to post-payment cases.
- Discount Rate per Submission and Discount Rate per Month cannot be used at a time

Annual Volume Discount

Total number of shipments per submission (More than)	6,000~	8,000~	10,000~	15,000~	30,000~	60,000~	120,000~
Discount Rate	20%	21%	22%	23%	24%	25%	26%

[Discount Requirements]

- Limited to post-payment cases. • Please apply using a designated application form until the 15th of the month previous to the starting month.
- It applies if more than 6,000 items were sent during the past year counting back from the month previous to the month of application.
- There is a special system for those customers whose number of posted items for the previous year did not reach 6,000 items, but they are planning to send over 6,000 items during the following year.

*When the annual discount applies, discount rate per submission or discount rate per month cannot be used.

International Parcel Post Mail

This is a basic service that delivers packages weighing up to 30kg, with delivery times and rates to suit your needs.

¥ Rate table

(Yen)

Zone	Zone 1		Zone 2		Zone 3			Zone 4			Zone 5			
Countries/territories	China, South Korea, Taiwan		Asia (excluding China, South Korea, Taiwan)		Oceania, Canada, Mexico, Middle East, Europe			U.S. (including Guam and other U.S. territories)			Central and South America (excluding Mexico), Africa			
Weight (Up to)	Air	Surface	Air	Surface	Air			Surface	Air			Surface	Air	Surface
					Rates	Extra charges (6/1/22~)	Total		Rates	Extra charges (6/1/22~)	Total			
~ 1kg	2,050	1,800	2,500	2,100	3,350	500	3,850	2,500	3,400	800	4,200	2,600	4,550	2,700
~ 2kg	2,750	2,200	3,700	2,600	5,000	1,000	6,000	3,100	5,100	1,600	6,700	3,300	7,250	3,400
~ 3kg	3,450	2,600	4,900	3,100	6,650	1,500	8,150	3,700	6,800	2,400	9,200	4,000	9,950	4,100
~ 4kg	4,150	3,000	6,100	3,600	8,300	2,000	10,300	4,300	8,500	3,200	11,700	4,700	12,650	4,800
~ 5kg	4,850	3,400	7,300	4,100	9,950	2,500	12,450	4,900	10,200	4,000	14,200	5,400	15,350	5,500
~ 6kg	5,550	3,800	8,500	4,600	11,600	3,000	14,600	5,500	11,900	4,800	16,700	6,100	18,050	6,200
~ 7kg	6,250	4,200	9,700	5,100	13,250	3,500	16,750	6,100	13,600	5,600	19,200	6,800	20,750	6,900
~ 8kg	6,950	4,600	10,900	5,600	14,900	4,000	18,900	6,700	15,300	6,400	21,700	7,500	23,450	7,600
~ 9kg	7,650	5,000	12,100	6,100	16,550	4,500	21,050	7,300	17,000	7,200	24,200	8,200	26,150	8,300
~ 10kg	8,350	5,400	13,300	6,600	18,200	5,000	23,200	7,900	18,700	8,000	26,700	8,900	28,850	9,000
~ 11kg	8,850	5,800	13,950	7,000	19,300	5,500	24,800	8,300	19,900	8,800	28,700	9,500	30,650	9,600
~ 12kg	9,350	6,200	14,600	7,400	20,400	6,000	26,400	8,700	21,100	9,600	30,700	10,100	32,450	10,200
~ 13kg	9,850	6,600	15,250	7,800	21,500	6,500	28,000	9,100	22,300	10,400	32,700	10,700	34,250	10,800
~ 14kg	10,350	7,000	15,900	8,200	22,600	7,000	29,600	9,500	23,500	11,200	34,700	11,300	36,050	11,400
~ 15kg	10,850	7,400	16,550	8,600	23,700	7,500	31,200	9,900	24,700	12,000	36,700	11,900	37,850	12,000
~ 16kg	11,350	7,800	17,200	9,000	24,800	8,000	32,800	10,300	25,900	12,800	38,700	12,500	39,650	12,600
~ 17kg	11,850	8,200	17,850	9,400	25,900	8,500	34,400	10,700	27,100	13,600	40,700	13,100	41,450	13,200
~ 18kg	12,350	8,600	18,500	9,800	27,000	9,000	36,000	11,100	28,300	14,400	42,700	13,700	43,250	13,800
~ 19kg	12,850	9,000	19,150	10,200	28,100	9,500	37,600	11,500	29,500	15,200	44,700	14,300	45,050	14,400
~ 20kg	13,350	9,400	19,800	10,600	29,200	10,000	39,200	11,900	30,700	16,000	46,700	14,900	46,850	15,000
~ 21kg	13,850	9,800	20,450	11,000	30,300	10,500	40,800	12,300	31,900	16,800	48,700	15,500	48,650	15,600
~ 22kg	14,350	10,200	21,100	11,400	31,400	11,000	42,400	12,700	33,100	17,600	50,700	16,100	50,450	16,200
~ 23kg	14,850	10,600	21,750	11,800	32,500	11,500	44,000	13,100	34,300	18,400	52,700	16,700	52,250	16,800
~ 24kg	15,350	11,000	22,400	12,200	33,600	12,000	45,600	13,500	35,500	19,200	54,700	17,300	54,050	17,400
~ 25kg	15,850	11,400	23,050	12,600	34,700	12,500	47,200	13,900	36,700	20,000	56,700	17,900	55,850	18,000
~ 26kg	16,350	11,800	23,700	13,000	35,800	13,000	48,800	14,300	37,900	20,800	58,700	18,500	57,650	18,600
~ 27kg	16,850	12,200	24,350	13,400	36,900	13,500	50,400	14,700	39,100	21,600	60,700	19,100	59,450	19,200
~ 28kg	17,350	12,600	25,000	13,800	38,000	14,000	52,000	15,100	40,300	22,400	62,700	19,700	61,250	19,800
~ 29kg	17,850	13,000	25,650	14,200	39,100	14,500	53,600	15,500	41,500	23,200	64,700	20,300	63,050	20,400
~ 30kg	18,350	13,400	26,300	14,600	40,200	15,000	55,200	15,900	42,700	24,000	66,700	20,900	64,850	21,000

Size and weight limits

Destination countries/territories use one of two standard sizes, A or B. Some countries may use other standards. For details, please check Japan Post's website.

A

- Maximum length = 1.5m or less
- Maximum length + Circumference = 3m or less
- Weight = 30kg or less

B

- Maximum length = 1.05m or less
- Maximum length + Circumference = 2m or less
- Weight = 30kg or less

OFF Discount services

Discount Rate per Submission (Submission at one time)

Total number of shipments per submission (More than)	10~	50~
Discount Rate	10%	20%

[Discount Requirements]

* Applies to payment of postage other than by affixing postage stamps (only those paid in cash), payment of postage by the use of a franking machine, or post-payment of postage.

Special Service

Type		Additional rates (Yen)
Insured Mail ¹	Insured value up to 20,000 yen	400
	Over 20,000 yen in insured value, for each additional 20,000 yen or fraction thereof	50
Advice of Delivery ²		320

*1 Limitations may apply depending on the destination country/territory.

*2 Some destination countries / territories do not handle uninsured parcels.

Damage compensation

If an international parcel is damaged or contents are partly missing during delivery, we will compensate the actual damage up to the following amounts. (Yen)

Type	Compensation Amount	
Insured international parcel post	Indemnity claimed per mail item based on International Mail Provisions	
International Parcel Post Mail Except insured International Parcel Post Mail	~ 5kg	11,160
	~ 10kg	15,170
	~ 15kg	19,190
	~ 20kg	23,200
	~ 25kg	27,220
~ 30kg	31,230	

Notices

• Discontinuation of International ePacket

The special rates for International ePackets, which are small packets transported by air that are handled as registered mail, were discontinued on September 30, 2023. From now on, please use an equivalent service such as Registered Mail or Small Packet Mail (air transport).

• Termination of publication and sale of aerogrammes and international postcards, etc.

Sales of aerogrammes and international postcards were discontinued as of Sept. 30. You can exchange them for postage stamps. See the table below for the details of the exchange fee.

Exchange fee	From October 1, 2023 to November 30, 2023	On or after December 1, 2023	
	Regardless of the number of sheets	Up to 99 sheets per sheet	Over 100 sheets per sheet
International Postcards	Free of charge	5yen	10yen
Aerogrammes		Free of charge	

• All SAL and International ePacket Light shipments have been temporarily suspended.

FAQ



Regular International Mail

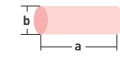

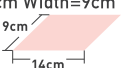
This service delivers letters, small and light documents, and packages overseas. Printed matter and small packets can be sent at a lower cost than EMS/International Parcels. Zones have been changed to five zones as of October 1, 2023.

Letters · Postcards · Greeting Cards Rate table (Yen)

Type	Zone	Zone					worldwide
		Countries/territories	Zone 1 China South Korea Taiwan	Zone 2 Asia (excluding China, South Korea, Taiwan)	Zone 3 Oceania Canada Mexico Middle East Europe	Zone 4 U.S. (including Guam and other U.S. territories)	
		Weight	Air				Surface
Letters	Standard	~25g	120		140	160	120
		~50g	190		220	260	190
	Nonstandard Mail weighing more than 50 g is treated as nonstandard -sized mail even if the size is within the limits.	~50g	230		280	320	190
		~100g	340		420	500	
		~250g	520		720	910	
		~500g	790		1,260	1,570	
~1kg	1,460	1,490	2,250	2,860	3,000	1,850	
~2kg	2,200	2,690	4,130	5,000	5,520	2,980	
Postcards		100 yen per piece worldwide					90
Greeting cards		120		140	160	-	

*The minimum weight category for letters transported by surface mail will be changed to 25g. *Surface Mail does not distinguish between standard and non-standard-sized items. *Greeting cards such as Christmas cards and other cards for congratulations and condolences weighing 25 grams or less and completely sealed can be sent as standard-sized letters (only by airmail).

Size and weight limits

Type	Maximum weight	Dimension	
		Largest	Minimum
Postcards	-	Length 23.5cm Width 12cm *Length must be at least 1.4 times greater than width.	Length 14cm Width 9cm *Length must be at least 1.4 times greater than width.
Letters	Standard	50g	Length 23.5cm Width 12cm Thickness 1cm
	Nonstandard	2kg	<ul style="list-style-type: none"> Rolled items a(Length)=90cm a+2b(Diameter)=104cm
Greeting cards ¹	25g	 <ul style="list-style-type: none"> Rolled items a(Length)=10cm a+2b(Diameter)=17cm 	
Printed Matter	5kg	<ul style="list-style-type: none"> Except rolled items a(Length)=60cm a+b+c=90cm 	<ul style="list-style-type: none"> Except rolled items Length=14cm Width=9cm 
Small Packets	2kg		<ul style="list-style-type: none"> Except rolled items Length=14.8cm Width=10.5cm 
Postal items for the blind ²	7kg		

*1 Greeting cards cannot be sent as rolled items. *2 Postal items for the blind are free of charge.

Printed Matter Rate table (5kg or less) (Yen)

Zone	Zone					worldwide			
	Countries/territories	Zone 1 China South Korea Taiwan	Zone 2 Asia (excluding China, South Korea, Taiwan)	Zone 3 Oceania Canada Mexico Middle East Europe	Zone 4 U.S. (including Guam and other U.S. territories)		Zone 5 Central and South America (excluding Mexico) Africa		
		Weight	Air				Surface		
~50g	180		250	260	~50g	170			
~100g	290		390	440	~100g	320			
~200g	410		600	720	~250g	480			
~300g	530		810	1,000					
~400g	650		1,020	1,280	~500g	790			
~500g	770		1,230	1,560					
~600g	840	970	1,400	1,870	1,840	~1.0kg	1,290		
~700g	940	1,090	1,580	2,080	2,100				
~800g	1,040	1,210	1,760	2,290	2,360				
~900g	1,140	1,330	1,940	2,500	2,620				
~1.0kg	1,240	1,450	2,120	2,710	2,880				
~1.1kg	1,340	1,570	2,300	2,920	3,140				
~1.2kg	1,440	1,690	2,480	3,130	3,400				
~1.3kg	1,540	1,810	2,660	3,340	3,660				
~1.4kg	1,640	1,930	2,840	3,550	3,920				
~1.5kg	1,740	2,050	3,020	3,760	4,180				
~1.6kg	1,840	2,170	3,200	3,970	4,440	~2.0kg	2,190		
~1.7kg	1,940	2,290	3,380	4,180	4,700				
~1.8kg	2,040	2,410	3,560	4,390	4,960				
~1.9kg	2,140	2,530	3,740	4,600	5,220				
~2.0kg	2,240	2,650	3,920	4,810	5,480				
~3.0kg	2,940	3,550	5,520	6,800	7,780			~3.0kg	3,040
~4.0kg	3,640	4,450	7,120	8,500	9,880			~4.0kg	3,740
~5.0kg	4,340	5,350	8,720	10,200	11,980			~5.0kg	4,440

Special Service (Yen)

Type	Additional rates	
Registered Mail ^{*1}	460	
Insured Mail ^{*2}	Insured value up to 20,000 yen	510
	Over 20,000 yen in insured value, for each additional 20,000 yen or fraction thereof	50
Advice of Delivery ^{*3}	320	

*1 Excluding items transported by surface. *2 Service is not available to some countries and territories. *3 Only for registered or insured letters

Small Packets Rate table (2kg or less) (Yen)

Zone	Zone					worldwide	
	Countries/territories	Zone 1 China South Korea Taiwan	Zone 2 Asia (excluding China, South Korea, Taiwan)	Zone 3 Oceania Canada Mexico Middle East Europe	Zone 4 U.S. (including Guam and other U.S. territories)		Zone 5 Central and South America (excluding Mexico) Africa
		Weight	Air				Surface
~100g	350	380	510	830	550	~100g	480
~200g	450	500	690	1,040	810	~250g	600
~300g	550	620	870	1,250	1,070	~500g	800
~400g	650	740	1,050	1,460	1,330		
~500g	750	860	1,230	1,670	1,590	~1.0kg	1,300
~600g	850	980	1,410	1,880	1,850		
~700g	950	1,100	1,590	2,090	2,110		
~800g	1,050	1,220	1,770	2,300	2,370		
~900g	1,150	1,340	1,950	2,510	2,630		
~1.0kg	1,250	1,460	2,130	2,720	2,890		
~1.1kg	1,350	1,580	2,310	2,930	3,150		
~1.2kg	1,450	1,700	2,490	3,140	3,410		
~1.3kg	1,550	1,820	2,670	3,350	3,670		
~1.4kg	1,650	1,940	2,850	3,560	3,930		
~1.5kg	1,750	2,060	3,030	3,770	4,190	~2.0kg	2,200
~1.6kg	1,850	2,180	3,210	3,980	4,450		
~1.7kg	1,950	2,300	3,390	4,190	4,710		
~1.8kg	2,050	2,420	3,570	4,400	4,970		
~1.9kg	2,150	2,540	3,750	4,610	5,230		
~2.0kg	2,250	2,660	3,930	4,820	5,490		

UGX



This is an international courier service for corporate customers that complements conventional international postal service and adds a variety of features such as prepayment of customs duties, oversize carriage, and handling of multiple small parcels.

Please check here for enquires. ▶▶▶



This service records the acceptance and delivery of international mail items and compensates for actual damage within a certain amount in the event that mail is damaged or not delivered. Effective October 1st, 2023, zones for regular mail changed to five zones.

Rate schedule for Registered Small Packet Mail (up to 2kg)

Rate	Letter-post rate + 460 yen
------	----------------------------

This rate schedule is for Small Packet postage + 460 yen for registered mail. (Yen)

Air mail					
Zone	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Countries/territories	China South Korea Taiwan	Asia (excluding China, South Korea, Taiwan)	Oceania Canada Mexico Middle East Europe	U.S. (including Guam and other U.S. territories)	Central and South America (excluding Mexico) Africa
Weight					
~100g	810	840	970	1,290	1,010
~200g	910	960	1,150	1,500	1,270
~300g	1,010	1,080	1,330	1,710	1,530
~400g	1,110	1,200	1,510	1,920	1,790
~500g	1,210	1,320	1,690	2,130	2,050
~600g	1,310	1,440	1,870	2,340	2,310
~700g	1,410	1,560	2,050	2,550	2,570
~800g	1,510	1,680	2,230	2,760	2,830
~900g	1,610	1,800	2,410	2,970	3,090
~1.0kg	1,710	1,920	2,590	3,180	3,350
~1.1kg	1,810	2,040	2,770	3,390	3,610
~1.2kg	1,910	2,160	2,950	3,600	3,870
~1.3kg	2,010	2,280	3,130	3,810	4,130
~1.4kg	2,110	2,400	3,310	4,020	4,390
~1.5kg	2,210	2,520	3,490	4,230	4,650
~1.6kg	2,310	2,640	3,670	4,440	4,910
~1.7kg	2,410	2,760	3,850	4,650	5,170
~1.8kg	2,510	2,880	4,030	4,860	5,430
~1.9kg	2,610	3,000	4,210	5,070	5,690
~2.0kg	2,710	3,120	4,390	5,280	5,950

*Surface mail service is not available.

Discount services

For mail that meets the following conditions, registered mail postage (460 yen) is discounted by up to 140 yen by using an international registered mail label.

Discount Rate per Submission (Submission at one time)

(Yen)

Registered Mail rates	Discount Rate per Submission		Sorting Discount	Shipment Discounts such as Collection and Delivery Branch Discount	Total discount	Discounted registered mail postage
460	More than 10 items	40	-	-	40	420
	More than 50 items	50	20	20	90	370
	More than 100 items	60			100	360

*Applies to payment of postage other than by affixing postage stamps (only those paid in cash), payment of postage by the use of a franking machine, or post-payment of postage.

Discount Rate per Month

(Yen)

Registered Mail rates	Discount Rate per Submission		Sorting Discount	Shipment Discounts such as Collection and Delivery Branch Discount	Total discount	Discounted registered mail postage
460	More than 50 items	40	20	20	80	380
	More than 100 items	60			100	360
	More than 300 items	75			115	345
	More than 500 items	80			120	340
	More than 1,000 items	90			130	330
	More than 5,000 items	100			140	320

*Limited to post-payment cases.

•Shipping discounts such as a collection and delivery branch discount apply when items are sent from Japan Post branches or international post offices.

•Sorting discounts and shipping discounts such as a collection and delivery branch discount apply when 50 or more items are sent at one time.

Damage compensation

If registered mail is damaged or contents are partly missing during delivery, compensation up to a maximum of 6,000 yen is paid for the actual loss.

List of countries and territories in each zone

Zones for regular mail were changed to five zones to match those for Small Packets and EMS items.

Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
China, South Korea, Taiwan	Asia(excluding China, South Korea, Taiwan)	Oceania, Canada, Mexico, Middle East, Europe	U.S. (including Guam and other U.S. territories)	Central and South America(excluding Mexico), Africa
China / Republic of Korea / Taiwan	Asia(excluding China, South Korea, Taiwan)	[Oceania] Australia / Kiribati / Cook Islands / Samoa / Solomon Islands / Tuvalu / Tonga / Nauru / New Caledonia / New Zealand / Vanuatu / Papua New Guinea / Pitcairn / Fiji / French Polynesia / Other Oceania islands	United States of America / U.S. overseas territories (Wake Island / Northern Mariana Islands / Guam / Puerto Rico / Virgin Islands / American Samoa / Midway Islands)	[Central America and the West Indies] Aruba / Anguilla / Antigua and Barbuda / British Virgin Islands / El Salvador / Dutch Caribbean (Bonaire, Saba and Sint Eustatius) / Guadeloupe / Cuba / Curacao / Guatemala / Grenada / Cayman Islands / Costa Rica / Jamaica / Saint Maarten / Saint Christopher and Nevis / Saint Vincent /
Afghanistan / India / Indonesia / Cambodia / North Korea / Singapore / Sri Lanka / Thailand / Nepal / Pakistan / Palau / Bangladesh / East Timor / Philippines / Bhutan / Brunei / Viet Nam / Hong Kong / Marshall Islands / Macao / Malaysia / Federated States of Micronesia / Myanmar / Maldives / Mongolia / Laos	Asia(excluding China, South Korea, Taiwan)	[North America (excluding the U.S.)] Canada / St. Pierre and Miquelon / Mexico	Germany / Turkmenistan / Norway / Vatican / Hungary / Finland / France / Bulgaria / Belarus / Belgium / Poland / Bosnia and Herzegovina / North Islands / Portugal(including Azores and Madeira.) / Malta / Monaco / Moldova / Montenegro / Latvia / Lithuania / Liechtenstein / Romania / Luxembourg / Russian Federation	[South America] Argentina / Uruguay / Ecuador / Guyana / Colombia / Suriname / Chile / Paraguay / Falkland Islands (Malvinas Islands) / French Guiana / Brazil / Venezuela / Peru / Bolivia /
		[Middle East] United Arab Emirates / Yemen / Israel / Iraq / Iran / Oman / Qatar / Kuwait / Saudi Arabia / Syria / Turkey / Bahrain / Jordan / Lebanon		[Africa] Ascension / Algeria / Angola / Uganda / Egypt / Eswatini / Ethiopia / Eritrea / Ghana / Cape Verde / Gabon / Cameroon / Gambia / Guinea / Guinea-Bissau / Kenya / Ivory Coast / Comoros Islands / Congo / The Democratic Republic of the Congo / Sao Tome and Principe / Zambia / Sierra Leone / Djibouti / Zimbabwe / Sudan / Seychelles / Equatorial Guinea / Senegal / St. Helena / Somalia / Tanzania (United Rep.) / Chad / Central Africa / Tunisia / Togo / Tristan da Cunha / Nigeria / Namibia / Niger / Burkina Faso / Burundi / Benin / Botswana / Madagascar / Malawi / Mali / South Africa / South Sudan / Mauritius / Mauritania / Mozambique / Morocco / Libya / Liberia / Rwanda / Lesotho / Reunion

*Service may be suspended in some countries/territories. *For a list of countries/territories to which EMS service is available, please check the EMS page.

Notes before sending international mail

! Prohibited items

If you mail prohibited items, they may be confiscated, discarded, or returned according to the postal laws and regulations of the destination country/territory. The main prohibited items are noted below.

- Items offered with intent to defraud
- Anything for which payment of the charge due is knowingly withheld
- Narcotics and psychotropic substances
- Obscene or immoral items
- Counterfeit or pirated articles
- Articles prohibited by the destination country/territory
- Items which, due to their nature or the way in which they are packaged, pose a threat to postal personnel or the general public or which may be harmful to other parcels, postal facilities or the property of a third party
- A document containing correspondence addressed to a specific person, private documents (excluding documentary records) to be exchanged between persons other than the sender and recipient (including those in the same domicile)
- Explosive or combustible substances, radioactive materials and other hazardous substances
- Live animals (except as otherwise provided for by Japan Post)
- Items prohibited by law from being transported or distributed

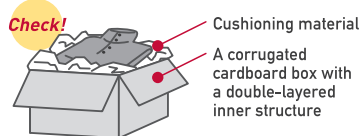
! Packing

Shipments to overseas destinations go through more handling points than domestic shipments. In order to ensure safer and more secure delivery of your valuable package, please refer to the following examples as a guide to ensure that your package is appropriately prepared for international transportation.

[Packing examples]

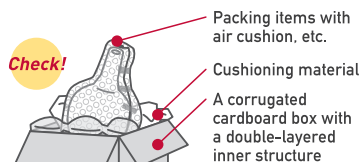
• Clothing and other non-fragile items

Place the item(s) in a strong, sturdy outer box (such as a corrugated cardboard box with a double-layered inner structure) with sufficient cushioning material.



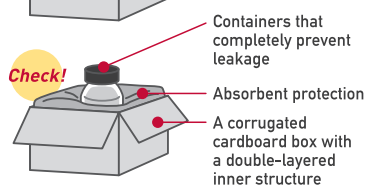
• Fragile items such as glassware

Wrap the items individually with an air cushion or similar material and place in a sturdy outer box. Please pack enough cushioning material so that the items do not come in contact with other articles or the top, bottom or sides of the box. All specially shaped tips and protrusions should be protected by wrapping them with air cushion or other material or by wrapping them with tape.



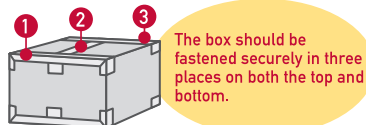
• Liquid or easily liquefiable

Put in a container that is completely leak-proof and place face up. Pack in a suitable protective material that will absorb liquid in case of damage or leakage and place in a sturdy outer box.



• Outer box










Fasten the top and bottom in three places firmly. Please apply more tape as needed if the contents are heavy or if the packaging should be reinforced.



! Dangerous goods for air transportation

Dangerous goods for air transportation are defined by the Civil Aeronautics Act as those which may threaten the safe operation of aircraft, endanger aircraft or airport facilities, or harm the health of passengers, flight crew, or airport employees. Dangerous goods for air transportation cannot be sent via international mail, regardless of the type of mail item or means of transportation. (Please note that such items cannot be accepted even as surface mail.)

Examples of non-sendable goods dangerous for air transportation

1 Explosives Fireworks, Firecrackers, Ammunition, Gunpowder, flares, fuses, igniter cords, airbag initiators 	2 Compressed gases Butane lighter fuel, Diving tanks, Camping gas, Butane gas, Sprays, Oxygen cylinders, gas lighters, gas cylinders 	3 Flammable liquids Oil lighters, Paint, adhesives, Alcoholic, Perfume, gasoline 
4 Flammables Substances Matches, Charcoal 	5 Oxidizing Substances Oxygen generating chemicals, Peroxide/Bleaching powder 	6 Toxic and infectious substances*1 Pesticides, Agricultural chemicals, Mercury-containing compounds, contagious pathogens, bacteria viruses, medical waste, diagnostic specimens 
7 Radioactive material*1 	8 Corrosives Liquid Batteries, Mercury, Hydrochloric acid 	9 Miscellaneous dangerous goods**2 *3 Magnetic substances Engines, Lithium batteries, Dry ice Substances that have anesthetizing or toxic effects on the human body and that may irritate or annoy 

*1 Infectious agents and radioactive material are excluded if they are sent in accordance with the provisions of the International Mail Terms and Conditions. *2 Lithium batteries installed inside equipment (limited to those meeting certain criteria) can be posted as international mail. (This service is not available to certain countries and territories.) *3 Mobile phone batteries and full wireless earphones (separate earphone body and charging case) cannot be sent by international mail.

! Conditions for sending lithium batteries

*Excluding some destination countries/ territories.

Some devices that use lithium batteries can be sent by international mail, while others cannot.

• Equipment that can be sent

Ex. Digital cameras, Tablets, Mobile phones, Smart phones, Laptop computers, handheld game consoles, Video cameras

• Equipment that cannot be sent

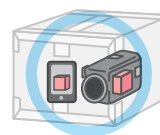
Equipment that cannot be sent because it uses large, high-capacity lithium batteries
 Ex. Equipment for filming used by broadcasters, etc.
 Batteries for electric bicycles, electric wheelchairs, AED
 Batteries for in-house power generation during power outages
 Batteries for industrial equipment

Lithium batteries must be installed in or built into the equipment.

[Examples of non-sendable items]

- 
- 
- 
- A lithium battery packed by itself
 - Lithium batteries packed together instead of being installed in the equipment.

The number of lithium batteries that can be sent in a single mailing is limited.

- Up to four lithium battery cells
 - Or
 - Up to two lithium assembled batteries
- Ex. One smart phone and one digital video camera
- 

For detailed information and inquiries about international postal services

Japan Post Website

Customer Service Center

Hour [Daily] 8:00~21:00

International Mail



Toll Free

0120-5931-55

*You cannot call from overseas.

Mobile Phone

0570-046-666

For English

0570-046-111

*Calling charges apply.